

AUSSEN WIRTSCHAFT

GENERAL TERMS AND CONDITIONS OF BUSINESS EVENTS IN AUSTRIA

OF AUSSENWIRTSCHAFT AUSTRIA OF THE AUSTRIAN FEDERAL ECONOMIC CHAMBER

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AUSSENWIRTSCHAFT AUSTRIA

AUSSENWIRTSCHAFT Products

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SCOPE OF VALIDITY

The General Terms and Conditions of Business apply for attendance of events held by AUSSENWIRTSCHAFT AUSTRIA of the Austrian Federal Economic Chamber. Deviating agreements must be made in writing. By registering for an event, the participant or the interested party declares his or her agreement to these General Terms and Conditions of Business and is bound by them. By participating in the event, the participant declares his or her consent to comply with the respectively valid event and building regulations of the organiser.

REGISTRATION

Registrations are taken into account in the order of their receipt. The organiser will only accept registrations for its events in written form (including by fax, e-mail, web forms, etc.) and only for free-of-charge events also in person (including by telephone). Each registration is binding. If a registration cannot be accepted, e.g. because an event is fully booked, the interested party will be informed immediately of this.

Persons who register a third party for an event explicitly declare that they are authorised to make this registration and will submit a corresponding declaration of consent under data protection law.

De-minimis aid: With their registration, the participants confirm their compliance with the [de minimis guidelines](#)

TERMS AND CONDITIONS OF PARTICIPATION

If attendance of an event is tied to certain terms and conditions of approval (e.g. obligation of registration), these are listed separately and are to be met by the participant.

PARTICIPATION FEES

As a fundamental rule, the participation fee is agreed that is indicated in the written or electronic information from the event organiser. If it is an event that is subject to a fee and unless otherwise indicated, all prices are gross prices including statutory VAT.

RIGHT OF CANCELLATION

If the event is booked via distance selling, i.e. in particular by telephone, fax, e-mail or electronic media, the participant as a consumer pursuant to the Consumer Protection Act (KSchG) has a statutory right of cancellation pursuant to the Distance and External Selling Act (FAGG) within 14 calendar days calculated from the conclusion of contract. This does not apply for events that already commence within these 14 calendar days from the conclusion of the contract. The deadline for cancellation is deemed to be complied with when the declaration of cancellation is sent by the deadline. The participant can therefore withdraw from the declaration of contract within 14 calendar days from the conclusion of contract without indicating grounds by sending a written declaration of cancellation (e.g. letter, fax, e-mail). For this, it is sufficient if the declaration of cancellation is sent by the deadline (the date of the receipt of posting is decisive). Saturdays, Sundays and public holidays count as calendar days. The written declaration of cancellation is to be sent to the event organiser.

In addition to the provisions above, the registered participant has the opportunity to declare his or her cancellation of registration in person to the event organiser within the period for cancellation; the terms and conditions indicated above apply.

If the contract is revoked in this way, the event organiser will repay any payments that it has already received from the participant immediately and at the latest within fourteen days from the date on which the notification regarding the revocation by the participant was received by the event organiser.

TERMS AND CONDITIONS OF CANCELLATION

Cancellations will only be accepted in writing. The receipt by the event organiser is decisive for the timeliness of the declaration of cancellation. If a participant is prevented from attending the event, participation can be cancelled up to 14 calendar days before the start of the event free of charge.

In the event of cancellations that are received later than 14 calendar days before the start of the event, a cancellation fee of 50% of the participation fee will be charged. In the event of cancellations that are received on the day of the event, the full participation fee will be charged. It is possible to nominate a replacement for participation in the event. The General Terms and Conditions of Business also apply for them.

PROGRAMME CHANGES OR CANCELLATION

The events are planned a long time in advance, which means there may be changes in the programme, for instance to the speakers/date/venue, etc.; we reserve the right to make such changes.

If an event has to be cancelled for organisational reasons (e.g. illness of a speaker or other unforeseen events), there is no entitlement to have the event held and there will be a deduction-free reimbursement of any participation fees already paid. A reimbursement of any kinds of costs that exceed these (e.g. journey costs, loss of earnings, travel and/or overnight accommodation costs, etc.) is excluded.

DISCLAIMER

No liability is assumed by the organiser for personal items of the participants.

The organiser is only liable for damage in the event of wilful intent and gross negligence, with the exception of injury to persons. If it does not involve a consumer transaction, the injured party has to prove the existence of slight or gross negligence. Compensation of consequential damage (due to defects) and purely financial damage is excluded towards businesses. No liability can be assumed under any

circumstances for the information provided in the event documents or the knowledge acquired during the event being correct.

IMAGE RIGHTS

In order to avoid copyright disputes, no video recordings, photographs or audio recordings may be made during an event without the explicit consent from the event organiser.

With his/her registration, the participant declares his/her irrevocable consent to any image and sound recordings relating to their own person being processed by the Austrian Federal Economic Chamber used for the handling of the event and being made accessible to interested parties at home and abroad via all information media of the Austrian Economic Chamber organisation (in particular print media, within the framework of the Internet presence of the Austrian Economic Chamber organisation) and to the unrestricted usage, dissemination and publication of these recordings in amended or unchanged form for the purposes of reporting on the event or advertising the range of services offered and to actively support our marketing activities abroad.

DATA PROTECTION

By registering and/or sending the data, the participants agree that the personal data communicated electronically, by telephone, verbally, by fax or in writing (company name, address, telephone, fax, e-mail, website, industry, products or services offered, gender, first name and surname, title, etc.) may be processed by the Austrian Economic Chamber organisation for the active support of our marketing activities abroad (in particular invitations to trade fairs, economic missions, presentations, specific information about products, business opportunities), used for the handling of the event and be made accessible to interested parties at home and abroad via all information media of the Austrian Economic Chamber organisation (in particular print media and within the framework of the Internet presence of the Austrian Economic Chamber organisation). This also includes the display of the company data in relation to all current and future branches of the participating company abroad within the framework of the Internet present of AUSSENWIRTSCHAFT AUSTRIA and the sending of invitations and e-mail newsletters to the declared e-mail addresses by AUSSENWIRTSCHAFT AUSTRIA. The participants also agree to the electronic recording and analysis of the quality assessments.

A written revocation of this declaration of consent is possible at any time (Austrian Federal Economic Chamber, AUSSENWIRTSCHAFT CRM & TOOLS, E aussenwirtschaft.tools@wko.at, F 05 90900 118133).

The participants also give their revocable consent (solely in writing or by e-mail to the event organiser) that their first name and surname as well as the name of the company may be published in a list of participants.

If cooperation partners are named in the advertisement for the event, the participants give revocable consent in this case that they agree that their personal details (in particular e-mail address and telephone number) indicated for the communication of marketing, advertising and information materials may be forwarded to the cooperation partners named in the advertisement for the event and may be used by the latter. This declaration of consent can be revoked at any time by an e-mail to the event organiser; this e-mail does not have to comply with any formal requirements. The event organiser is obligated to forward the revocation of the declaration of consent to the cooperation partners concerned without delay so that they can also implement it.

GENERAL INFORMATION

If terms denoting persons are only listed in gender-specific form in the event programme, they refer equally to men and women. If individual provisions of these General Terms and Conditions of Business should be or become invalid, this will not affect the validity of the remaining General Terms and Conditions of Business. The place of jurisdiction is the court with material and local jurisdiction.