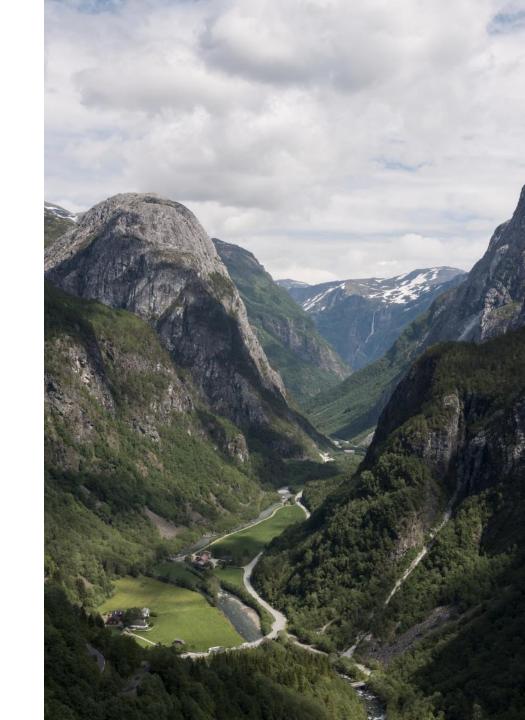


Virtual Reality, Simulation and Serious Games for Emergency Management Training

Ilona Heldal, PhD, Professor of Informatics

15. February 2018

Future Research Challenges 15 - 16 February 2018 / Budapest, Hungary





Western Norway University of Applied Sciences

Has (in Norway):

- the largest teacher training program education
- the largest range of bachelor programs in engineering
- Most modern facilities for simulationbased education within health care (SimArena)
 - Health technologies
 - > 40+ simulator rooms

Facts:

- > 16,000 students
 - > BSc
 - > MSc
 - > PhD
 - ICT Engineering
 - > Responsible Innovation
 - > ...
- > 1,800 employees



My background

Work:

Sweden

- Ericsson AB
- > Chalmers University,
- Uppsala University,
- > Skövde University

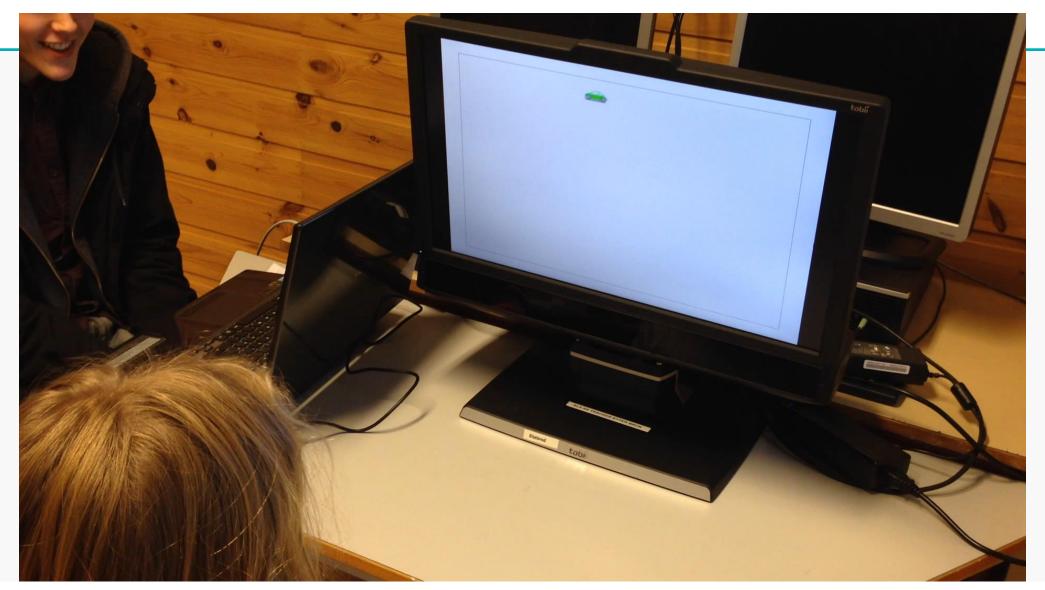
Norway



- Research
- Usability / UxD / Interaction Design
- Technology in Organizations (TA)

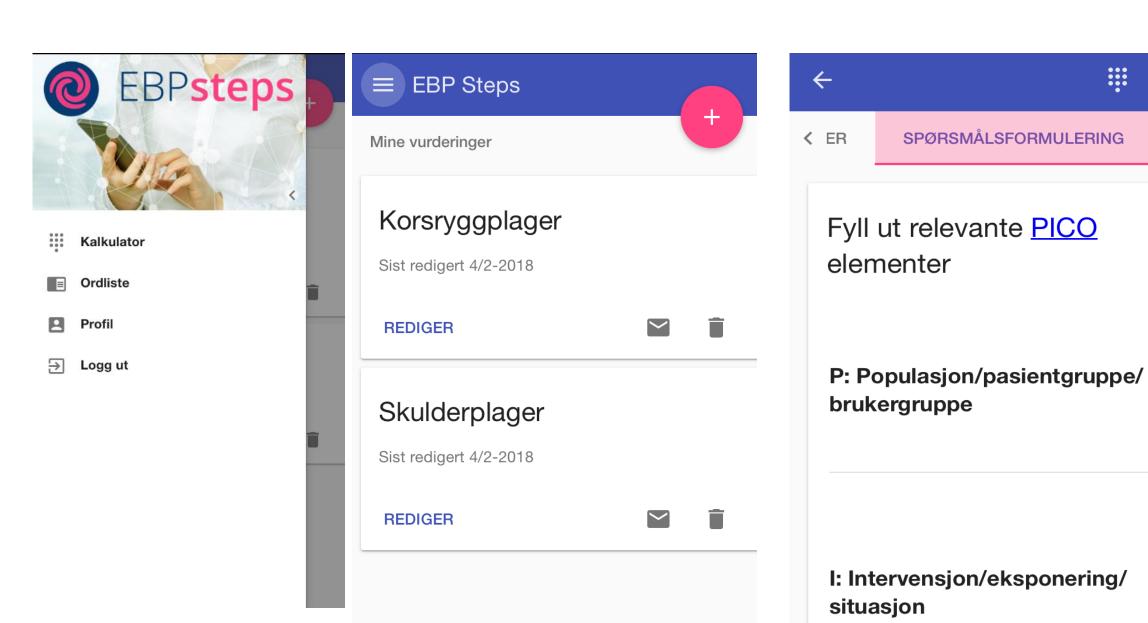
- Technologies
 - Virtual / augmented reality
 - Simulation and Serious games
- Areas:
 - Emergency management
 - Health technologies

Developing new technologies for health: Eye tracking

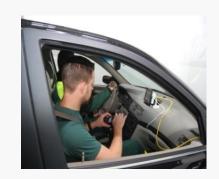




Developing new technologies for health: EBP steps



Training prehospital care: from getting the alarm call ...











At the place Communication In the ambulance Debriefing Driving Time Assistance Environment Living the patient Finding place Loading Tools Call Other people Communication care E. effects Instruments

24 nurses
Simulation rich during the timeline

Virtual Reality, Simulation and Serious Games Supporting Training for Emergency Management





- New value creation
- Collective change by large scale adoption
- Interorganizational collaboration
- Potential change to the community (paradigm shift)







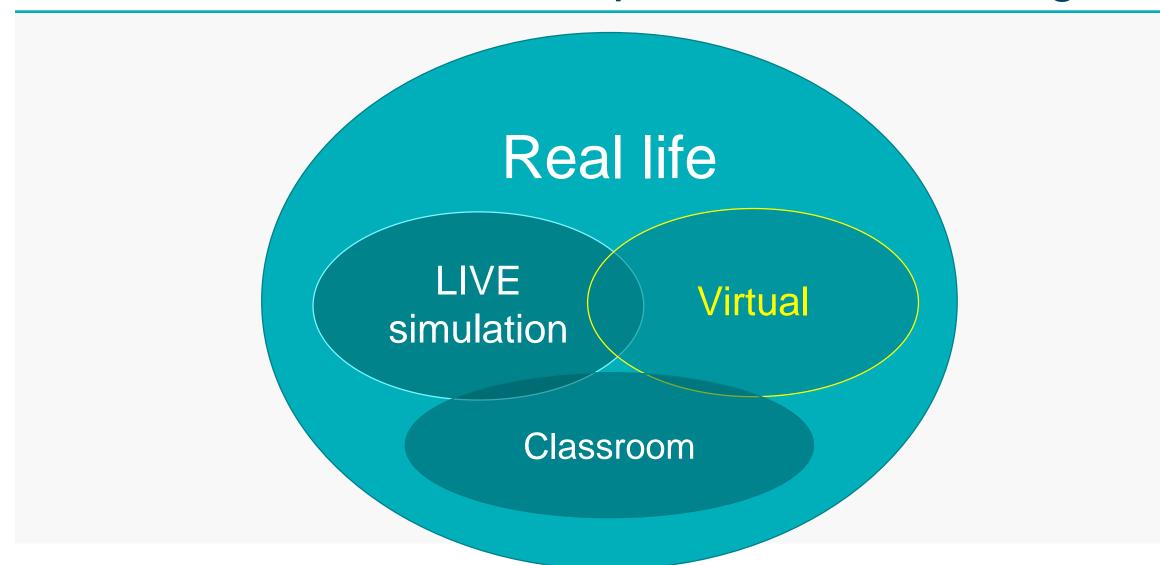


What is a virtual training?





How do the 'virtual' complete 'other' training?



If virtual reality simulation and serious games are allowing to train the impossible: Why they are not used?



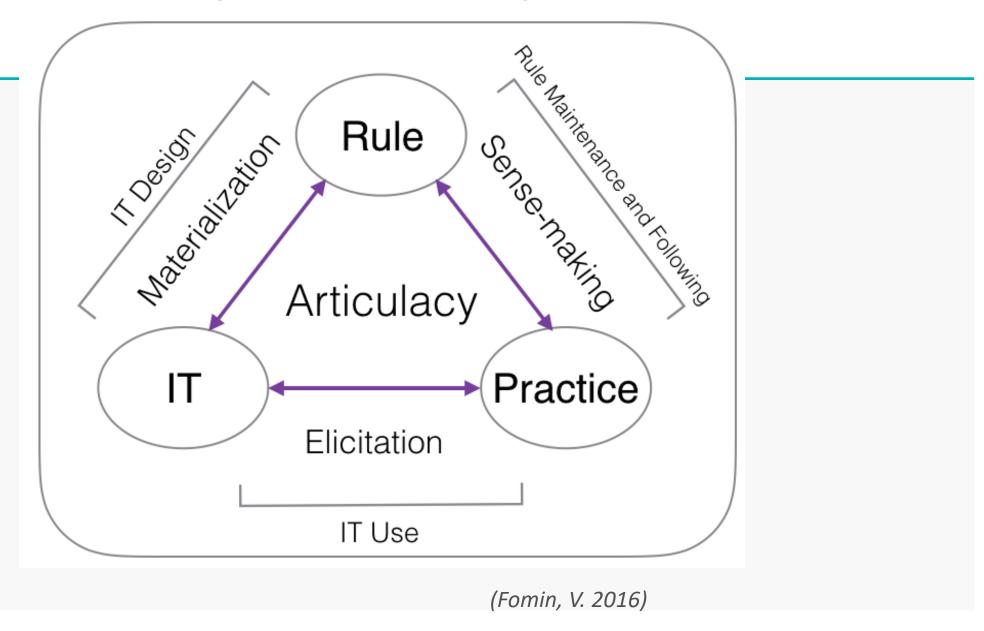


Adoption models

- Davis, 1986: Technology Acceptance Model (TAM) ... introduced 'perceived usefulness' and 'perceived ease of use'
- Venkatesh and Davis Several versions (TAM2, UTAUT)
- Orlikowsky, 2007: SG as concept of socio-material practice artifacts in social practices become more significant than the IT artifacts itself in molding the rule based regulation
- Bijker and Pinch, 1993 Also according to Social Construction of Technology (SCOT) model: How we construct meanings for IT artifacts
- Fomin & (2016) the "closure" on IT use and meaning, however, leaves space for "interpretive flexibility"

)

IT-based regulation in organization





Challenges and future work: Value creation for using the 'virtual' better

- Accuracy ... define contextual training
 - Data from international databases -> training in real environment
- > Realism of the 'virtual' ... for creating values
- > The role of instructors
- To meet users and developers (co-design)
- > New methods for training and integrating virtuaare necessary
- > Education has to be open and consider
 - Technical and organizational changes
 - New rules are to handle needed





Questions? ilona.heldal@hvl.no

1. Technical Characteristics

- 2. Perceived Attributes of Innovation: relative advantage, compatibility, complexity, trialability, observability, human factors
- 3. Type of Innovation-Decision: optional, collective, authority
- 4. Communication Channels
- 5. Nature of the Social System: norms, degree of network interconnectedness, user community
- **6. Change Agents' Promotion Efforts**
- 7. Training Domain

Sadagic., A. & 2015

RATE OF ADOPTION OF INNOVATION

Basis: Rogers' model